

Humana® Claims Payment Policy

Subject: Paper Claim Administrative Fee

Application: Medicare Advantage Products

Published date: 02/2026

Policy number: CP2025012

Related policies: [Electronic Transactions](#)

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Overview

The use of electronic claims reduces the administrative costs associated with paper claims, eliminates the risk of lost paper mail, enables improved claims adjudication and provides quicker access to funds.

This policy establishes Humana's administrative fee for paper claims.

[Medicare Advantage Payment Policy](#)

[References](#)

[General Humana Resources](#)



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Medicare Advantage Payment Policy

In addition to the policy, claims payments are subject to other plan requirements for the processing and payment of claims, including, but not limited to, requirements of medical necessity and reasonableness and applicable referral or authorization requirements.

Humana encourages providers to submit electronic claims rather than paper claims. To learn more about submitting claims electronically, visit Humana's claims submission website available in the [References](#) section of this policy.

Humana assesses an administrative fee of \$5.00 for each claim submitted on a CMS-1500 or UB-04 paper claim form. This only applies when the reimbursement amount for the claim is equal to or greater than \$10.00.

References

- Humana website. [Claim submissions](#). Humana.com.

General Humana Resources

- [Availity](#) – Providers can register for access to information on a variety of topics such as eligibility, benefits, referrals, authorizations, claims and electronic remittances.
- [Claims processing edit notifications](#) – Alerts of upcoming claims payment changes are posted on the first Friday of each month.
- [Claims resources](#) – Providers can find information on referrals, authorizations, electronic claim submissions and more.
- [Making it easier](#) – This page contains an educational series for providers and healthcare professionals.
- [Medical and pharmacy coverage policies](#) – Humana publishes determinations of coverage of medical procedures, devices and medications for the treatment of various conditions. There may be variances in coverage among plans.
- [Publications](#) – This page can help you find our quarterly newsletter, provider manual and other resources to help you do business with us.

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